



Shared Strength · Trusted Care

EAP Telehealth Counseling Program

We are committed to providing the best mental health care for our membership. You and your family members each have up to 10 sessions per incident per benefit year.

To access secure video counseling, follow these 4 steps:

1. Visit bpahealth.com/eap-home and enter the login credentials:

Employer Name Login: III-A

Toll Free Number/Password: 8007260003

2. Select 'Search EAP Providers', and type "Video" into the 'Search Providers' search bar
3. Select a Provider and call to schedule your first video counseling session
4. After scheduling your session, call BPA Health at **(800) 726-0003** to request a pre-authorization. ****This pre-authorization is required in order to have your sessions covered by BPA and the III-A.***

Need help finding a Provider? Call BPA and they will help you find a Provider (either in-person or video counseling): **(800) 726-0003**

****In case of an emergency, call 911 or go to the nearest Emergency Department****

Questions??? Contact the III-A Benefits Manager at 208-938-8199